IHG HOTELS & RESORTS

Lock in your rate

Unlock 2026 pricing for your 2027 events, plus perks



Grand Regent Ballroom at Crowne Plaza Sydney Burwood
Artist's Impression*

Make your next meeting or event even more rewarding

Plus, earn your share of one million IHG One Rewards points

IHG Hotels & Resorts brings people together in inspiring spaces, taking care of the details to make every event memorable. And with special savings for early bookings, now is the perfect time to get ahead of your 2027 event calendar.

Book and confirm your clients' 2027 meeting or event by 31 December 2026 to secure 2026 rates. This includes room and venue hire, delegate packages, catering and accommodation rates for events held between 1 May and 19 September 2027. Plus, you'll unlock a range of added perks.

Earn your share of 1 million points*

Be one of the top 10 eligible registered bookers across AUPAC, ranked by final consumed eligible revenue, and receive **100,000** IHG One Rewards points.

*Terms & Conditions apply. See reverse for details.

Register for the offer or contact your Account Manager.

Or, reach out to the Crowne Plaza Sydney Burwood events team.

Lock in your rate now

Book before the end of 2026 and **secure this year's rates** for 2027 meetings and events. **Make your budget go further.** An additional 5% off eligible charges on your final master bill.

Platinum Elite status

Elevate every stay with IHG One Rewards Platinum Elite status, unlocking 60% bonus points, complimentary room upgrades, late check-out and more.

Boost your rewards points

Earn double IHG Business Rewards points* when you book on behalf of others. Click **here** to find out more and register.

Complimentary nights and upgrades

Receive **1 complimentary room night** for every 25 room nights booked (maximum 2 per night), plus **1 complimentary room upgrade** for every 20 room nights booked (maximum 2 per night). Subject to availability.

Rewards for your delegates too

IHG One Rewards points for delegates on an eligible group master bill, at participating hotels. Subject to availability.

IHG HOTELS & RESORTS

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IHG ONE REWARDS

Lock in your rate

Terms & conditions

1. Promoter

The Great Rate Lock offer (the "**Promotion**") is conducted by IHG Hotels Management (Australia) Pty Limited ("**IHG**" or "**Promoter**"), Level 11, 20 Bond Street, Sydney NSW 2000, Australia.

2. Promotion Period

The Promotion commences at 12:01am AEDT on 19 October 2026 and closes at 11:59pm AEDT on 31 December 2026 (the "**Booking Period**"). To be eligible, meetings, conferences and events must be contracted during the Booking Period and held between 1 May 2027 and 19 September 2027 inclusive (the "**Event Period**").

3. Participating Hotels & Resorts

The Promotion is available at participating IHG Hotels & Resorts in Australia, New Zealand and the South Pacific (Fiji, Vanuatu and Papua New Guinea) only.

The Promotion is subject to availability and participating hotel or resort conditions may vary.

4. Eligible Events

"Eligible Events" means new meetings, conferences and events that are booked and contracted during the Booking Period, held during the Event Period and delivered at a participating hotel.

An Eligible Event must be evidenced by a signed contract with a participating hotel and be attributable to the booker registered for the Promotion.

Eligible Events do not include cancelled business, lost business, rebooked business, previously contracted business, tentative bookings, courtesy holds, internal IHG events, complimentary events or events transferred from another booker after registration.

Minimum spend thresholds apply and vary by participating hotel or resort. Eligibility for the Promotion and applicable benefits will be determined based on final Eligible Revenue actually consumed at the participating hotel.

5. Cancellation & Amendments

Cancellation and amendment policies may vary by participating hotel or resort and will be confirmed as part of the event contract. In the event of a cancellation, the cancellation terms and any applicable fees outlined in the signed contract will apply.

If an Eligible Event is cancelled and does not actualise, it will no longer be eligible for the Promotion or any associated benefits. Cancellation fees, attrition charges and no-show charges do not count as Eligible Revenue.

If attendee numbers, room nights, event requirements or contracted spend change following booking confirmation, eligibility for the Promotion and applicable benefits will be determined based on final Eligible Revenue actually consumed and final consumed room nights, as applicable.

6. Eligible Revenue

"Eligible Revenue" means revenue actually earned by, and consumed at, a participating hotel during the Event Period in connection with an Eligible Event. Eligible Revenue includes the following amounts, where charged directly by the participating hotel:

- Guest rooms and meeting room or venue hire
- Day delegate packages
- Hotel-operated food and beverage

Eligible Revenue excludes taxes and government charges, service charges, commissions, rebates, third-party supplier costs, external audiovisual provider charges, production company charges, entertainment costs, transportation costs, ancillary third-party service costs, no-show charges, cancellation fees, attrition charges and any revenue not ultimately consumed at a participating hotel.

For clarity, contracted revenue, lead revenue, forecast revenue, opportunity value and pipeline value do not count as Eligible Revenue unless the revenue is actually consumed at a participating hotel during the Event Period.

7. Offer Inclusions

Eligible Events that meet the applicable minimum Eligible Revenue threshold will receive the following inclusions, subject to these Terms & Conditions:

- 5% off the master bill;
- One (1) complimentary room night for every 25 room nights booked, up to a maximum of two (2) complimentary room nights per night;
- One (1) complimentary room upgrade for every 20 room nights booked, up to a maximum of two (2) complimentary room upgrades per night;
- IHG One Rewards points for delegates on an eligible group master bill (participating hotels only); and
- 2x IHG Business Rewards points* for eligible bookers who enrol in IHG Business Rewards and register for the 2X IHG Business Rewards Campaign between 1 October and 31 December 2026. Eligible meetings and stays must be completed by 30 July 2027.

The 5% discount will be applied to Eligible Revenue charged on the final master bill. Third-party costs and external audiovisual charges are excluded from the discount.

Complimentary room nights and room upgrades are subject to availability at the participating hotel or resort.

Any unused complimentary room nights, room upgrades or other Promotion benefits have no cash value and cannot be transferred, refunded, credited or redeemed for cash.

Platinum status eligibility for bookers: The IHG One Rewards Platinum Elite status upgrade is available only to the registered eligible booker for an Eligible Event, provided the booker is an IHG One Rewards member, has registered for the Promotion, is attributable to the Eligible Event in IHG's approved records and satisfies all applicable IHG One Rewards terms and conditions. The status upgrade is subject to verification by IHG, has no cash value, cannot be transferred or substituted, and no alternative benefit is available where the eligible booker already holds Platinum Elite status or higher, unless IHG determines otherwise.

Delegate/master bill points guardrails: IHG One Rewards points for delegates on an eligible group master bill are available only at participating hotels and only where the delegate is an IHG One Rewards member and the applicable stay, rate and charges qualify under IHG One Rewards terms and conditions. Points may be subject to eligible rate, eligible stay, duplicate earning, retroactive claim and other programme restrictions. Points will not be awarded on excluded revenue, including taxes, service charges, third-party supplier charges, external audiovisual charges, cancellation fees, attrition charges, no-show charges or other non-eligible charges.

8. Registration

To qualify for the Promotion, the booker must complete the official Great Rate Lock registration process via the following campaign **link** (or contact their IHG Account Manager directly) and otherwise satisfy these Terms & Conditions. The registered booker must be linked to the relevant Eligible Event in IHG's approved records.

9. Verification and Records

IHG may verify any booking, Eligible Revenue amount, room-night amount or booker attribution, request supporting documentation and correct any error in eligibility, revenue attribution or reporting. Eligibility and benefits will be determined using the records contained in IHG's approved sales, revenue management and financial reporting systems.

Any booker found to have manipulated, misrepresented or fraudulently influenced a booking, attribution or result may be disqualified from the Promotion at IHG's discretion, subject to applicable law.

10. Third-Party Bookings

Bookings made via third-party event organisers may be subject to additional terms and conditions. Please speak with your event organiser for further details.

11. Other Offers

The Promotion cannot be used in conjunction with any other offer, discount or promotion, unless otherwise specified by IHG.

12. Booker Bonus

Booker bonus pool mechanics: Eligible registered bookers may qualify for the Great Rate Lock Booker Bonus. The top ten (10) eligible registered bookers across the AUPAC region, ranked by final consumed Eligible Revenue attributable to Eligible Events, will each receive 100,000 IHG One Rewards points, subject to verification by IHG. Lead revenue, forecast revenue, pipeline value, cancelled business, unactualised business and revenue not consumed at a participating hotel will not count toward Booker Bonus ranking. IHG may verify eligibility, attribution, Eligible Revenue, final consumption, ranking and any tie-breaks using IHG's approved sales, revenue management and financial reporting systems. Points have no cash value, cannot be transferred or substituted except where required by law, and are subject to IHG One Rewards terms and conditions.

13. IHG Rewards

IHG Business Rewards and IHG One Rewards points are subject to the applicable programme eligibility requirements and terms and conditions. Points cannot be exchanged for cash, transferred or substituted, except where required by law.

14. Privacy

Personal information collected in connection with the Promotion will be handled in accordance with the IHG Privacy Policy.

15. Limitation of Liability

To the fullest extent permitted by law, IHG, participating hotels, franchisees, owners and each of their respective affiliates, officers, employees and agents will not be liable for any loss, damage, injury, cost or expense arising directly or indirectly from participation in the Promotion or receipt, use or acceptance of any Promotion benefit.

16. Promotion Changes

IHG reserves the right to modify, suspend, terminate or withdraw the Promotion where necessary to comply with law or where circumstances beyond its reasonable control prevent the Promotion from operating as intended.

17. Governing Law

These Terms & Conditions are governed by the laws of New South Wales, Australia, and participants submit to the exclusive jurisdiction of the courts of New South Wales.

18. General Conditions

The Promotion and all Promotion benefits are subject to availability. Blackout dates and hotel-specific restrictions or conditions may apply at participating hotels and resorts.

To the extent of any inconsistency between these Terms & Conditions and hotel-specific event contract terms, the event contract will govern cancellation, amendment and payment obligations, and these Terms & Conditions will govern eligibility for the Promotion and Promotion benefits.

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